Fiscal Year: 2015-2016

Quarter: 2

Total Unduplicated Client Count for Quarter: 6.624

Total Cases Closed in Quarter: 7.696

Total Units of Service for Quarter (Unit=1 Hour): 33.349

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE	CLIENT RACE						
60-64:	1.527	Two or More Races:	108				
65-74:	2.617	Caucasian:	4.564				
75-84:	1.589	African American:	478				
85+:	772	Native American/Native Alaskan:	69				
Client Declined to Provide Information:	119	Asian/Pacific Islander					
Total:	6.624	Asian Indian:	27				
CLIENT GENDER		Cambodian:	2				
Male:	2.533	Chinese:	177				
Female:	4.074	Filipino:	130				
Client Declined to Provide Information:	17	Japanese:	48				
Total:	6.624	Korean:	27				
OTHER CLIENT CHARACTERISTICS		Laotian:	3				
Frail/Disabled:	2.354	Vietnamese:	76				
Homebound:	104	Guamanian:	1				
Lives Alone:	3.221	Hawaiian:	14				
Institutionalized:	75	Samoan:	1				
Suspected Victim of Elder Abuse/Exploitation:	249	Other Asian/Pacific Islander:	95				
Limited English:	902	Race Unknown/Some Other Race:	671				
Rural:	1.238	Client Declined to Provide Information:	133				
Greatest Economic Need (Minority):	1.211	Total:	6.624				

Fiscal Year: 2015-2016

Quarter: 2

Greatest Economic Need (Non-Minority): 2.035

Greatest Economic Need (Minority Status Unknown): 217

**CLIENT ETHNICITY** 

Hispanic/Latino: 1.138

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	396	309	93	14
A2. Contracts/Warranties:	259	203	47	11
A3. Other Consumer/Finance:	450	292	62	5
EMPLOYMENT				
B1. Discrimination:	12	7	3	0
B2. Other Employment:	84	60	10	9
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	160	139	30	12
C2. Conservatorship:	99	46	46	36
C3. Other Family:	68	45	8	6
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	267	172	96	19
D2. Medicare:	99	80	37	2
D3. Other Health/Community Based Care:	144	116	31	4
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1,330	1,006	259	101

Fiscal Year: 2015-2016

Quarter: 2

Quarter. 2						
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	299	227	64	8		
E3. Other Housing:	255	192	37	7		
INCOME MAINTENANCE						
F1. Social Security:	183	145	32	9		
F2. Supplemental Security Income (SSI):	214	160	89	34		
F3. Pensions/Retiree Benefits:	43	34	6	1		
F4. Other Income Maintenance:	79	64	15	4		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	50	29	8	11		
G2. Elder Abuse/Neglect/Exploitation:	286	165	79	51		
G3. Other Individual Rights:	211	169	53	52		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	1.177	771	472	18		
H2. Advance Health Care Directives (AHCD):	496	217	320	1		
H3. Financial Powers of Attorney:	447	179	296	1		
H4. Other Miscellaneous:	242	159	96	5		
TOTAL CASES OPENED IN QUARTER: 7.350 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE						
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		4.986	2.289	421		
TOTAL ESTIMATED CASE WORK HOURS SPENT: 33,441						

#### **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

151

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 112 513

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

524